

Terms & Conditions – Self-Guided Hiking Packages

1. Scope of Service

Roamaniac offers various self-guided hiking packages. These include digital resources such as GPX route files, a PDF roadbook with detailed hiking and logistical information, and support over the phone and via WhatsApp. Each package is designed for independent travellers (maximum group size: 8 persons).

The following are not included in any standard self-guided package:

- Travel to Romania
- Travel to and from the trailhead
- Luggage transfers
- Insurance
- Bookings
- Accommodation
- Meals
- Personal expenses

Because these are self-guided packages, customers are responsible for making all their own reservations, including accommodation and transport to/from the trailhead—unless optional booking services are purchased. Customers receive detailed step-by-step instructions in the roadbook explaining how to make these reservations.

Roamaniac cannot guarantee accommodation availability. It is recommended to reserve accommodation at least three months in advance and always before purchasing flights or train tickets.

2. Pricing & Payment

Each self-guided package has its own price, depending on the tour and included materials. Prices are clearly communicated prior to confirmation. Payment must be made in full before the package is delivered. Digital materials are typically delivered via email within five working days of payment.

3. Customization & Optional Add-On Services

Although standard packages do not include accommodation or transport bookings, Roamaniac can arrange these reservations as optional paid add-on services (available during checkout), including:

- Booking huts, guesthouses, or other accommodation
- Arranging private transfers, train travel, or taxi services

These services must be purchased separately and are subject to availability. A minimum of three months' notice is recommended.

If you purchase any of these optional services, Roamaniac will make the necessary reservations once as part of the fee charged. Any changes or re-bookings requested after the initial arrangements have been completed will be treated as a new service request and will incur an additional fee.

4. Participant Responsibility

By booking a package, you confirm that:

- You are physically and mentally fit for multi-day mountain hiking
- You understand and accept the inherent risks of remote, self-guided travel
- You are solely responsible for your health, safety, navigation, and decisions during the trip
- You will make all required bookings yourself unless additional reservation services are purchased

5. Support

Roamaniac provides support over the phone and via WhatsApp, including:

- An optional 30-minute intake phone call
- Messaging support before and during your journey
- Phone support for urgent situations

For emergencies, you must call 112 or Salvamont (mountain rescue).

To receive support, you must provide your travel dates at least three months in advance so Roamaniac can ensure availability.

6. Language

All documentation and standard communication are provided in English. Support is available in English and, on request, Dutch.

7. Liability Disclaimer

Roamaniac is not liable for:

- Accidents, injuries, illnesses, or death
- Loss or damage to personal belongings
- Weather, wildlife, or trail conditions
- Disruptions caused by third-party services

8. Insurance

You are responsible for arranging appropriate travel, accident, and health insurance. Participation is entirely at your own risk.

9. Refund Policy

No refunds will be issued once digital materials have been delivered. Exceptional cases may be considered at Roamaniac's discretion.

10. Force Majeure

Roamaniac is not responsible for disruptions caused by force majeure events, including natural disasters, political unrest, pandemics, or major transport issues.

Last updated: 2 December 2025