

Terms & Conditions – Self-Guided Hiking Packages

1. Scope of Service

Roamaniac offers self-guided hiking packages for independent travellers (maximum group size: 8 persons). Each package includes:

- A detailed PDF roadbook covering the full route day by day, with maps, photos, elevation profiles, water sources, supply points, bad weather alternatives, health & safety notes, language tips, and budget guidance
- GPX route files ready to load onto your device or app
- An optional 30-minute pre-trip intake call
- WhatsApp and phone support before and during your trip — including advice on routes, weather alternatives, logistics questions, and urgent situations — during Roamaniac's working hours (9:00–18:00 CET)

The following are not included in any standard package:

- Travel to Romania
- Travel to and from the trailhead
- Luggage transfers
- Insurance
- Accommodation bookings
- Transport bookings
- Meals and personal expenses

Because these are self-guided packages, customers are responsible for making all their own reservations unless optional booking services are purchased (see Section 3). The roadbook includes detailed step-by-step instructions for making these reservations independently.

Roamaniac cannot guarantee accommodation availability. It is recommended to reserve accommodation at least three months in advance and always before purchasing flights or train tickets.

2. Pricing & Payment

Each self-guided package has its own price, depending on the tour and included materials. Prices are clearly communicated prior to confirmation. Payment must be made in full before the package is delivered. Digital materials are typically delivered via email within five working days of payment.

3. Optional Booking Services

Although standard packages do not include accommodation or transport bookings, Roamaniac can arrange these as optional paid add-on services, including:

- Booking huts, guesthouses, or other accommodation
- Arranging private transfers, train travel, or taxi services

These services must be purchased separately and are subject to availability. A minimum of three months' notice is recommended for pre-trip bookings.

Booking fees are as follows:

- €15 per reservation made before the trip commences

- €25 per reservation made after the trip has commenced (including emergency transfers, alternative accommodation, or any unplanned transport arrangements)

Each fee covers my time arranging the reservation. The cost of the accommodation or transfer itself is separate and payable directly to the provider, either in cash on location or by advance bank transfer, depending on the provider's preference.

If initial arrangements need to be changed or re-booked for any reason, this will be treated as a new reservation and charged accordingly.

Roamaniac will make reasonable efforts to assist with booking requests made during a trip but cannot guarantee availability or response times outside of normal working hours (9:00–18:00 CET).

4. Support

The following support is included in the package price:

- An optional 30-minute pre-trip intake call to discuss your route, preparation, and any questions
- WhatsApp messaging support before and during your trip for questions, route advice, weather alternatives, and general guidance
- Phone support during working hours (9:00–18:00 CET) for urgent situations

Outside of working hours, WhatsApp messages will be responded to on a best-efforts basis. For genuine emergencies outside working hours, you must contact emergency services directly:

- Emergency services: 112
- Salvamont (mountain rescue): +40 725 826 668

To ensure Roamaniac can plan availability for your trip, you must provide your travel dates at least three months in advance.

5. Customisation

Custom self-guided hiking packages can be designed around your specific requirements, including preferred mountain range, duration, fitness level, and travel dates. Custom packages are priced at €90 per planned day and are subject to a separate quotation and agreement.

6. Participant Responsibility

By booking a package, you confirm that:

- You are physically and mentally fit for multi-day mountain hiking
- You understand and accept the inherent risks of remote, self-guided travel
- You are solely responsible for your health, safety, navigation, and decisions during the trip
- You will make all required bookings yourself unless additional reservation services have been purchased

7. Language

All documentation and standard communication are provided in English. Support is available in English and, on request, Dutch.

8. Liability Disclaimer

Roamaniac is not liable for:

- Accidents, injuries, illnesses, or death

- Loss or damage to personal belongings
- Weather, wildlife, or trail conditions
- Disruptions caused by third-party services (accommodation providers, transport operators, etc.)
- Failure to secure reservations due to unavailability or late booking requests

9. Insurance

You are responsible for arranging appropriate travel, accident, and health insurance before your trip. Participation is entirely at your own risk.

10. Refund Policy

No refunds will be issued once digital materials have been delivered. Exceptional cases may be considered at Roamaniac's discretion.

11. Force Majeure

Roamaniac is not responsible for disruptions caused by force majeure events, including natural disasters, political unrest, pandemics, or major transport issues.

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